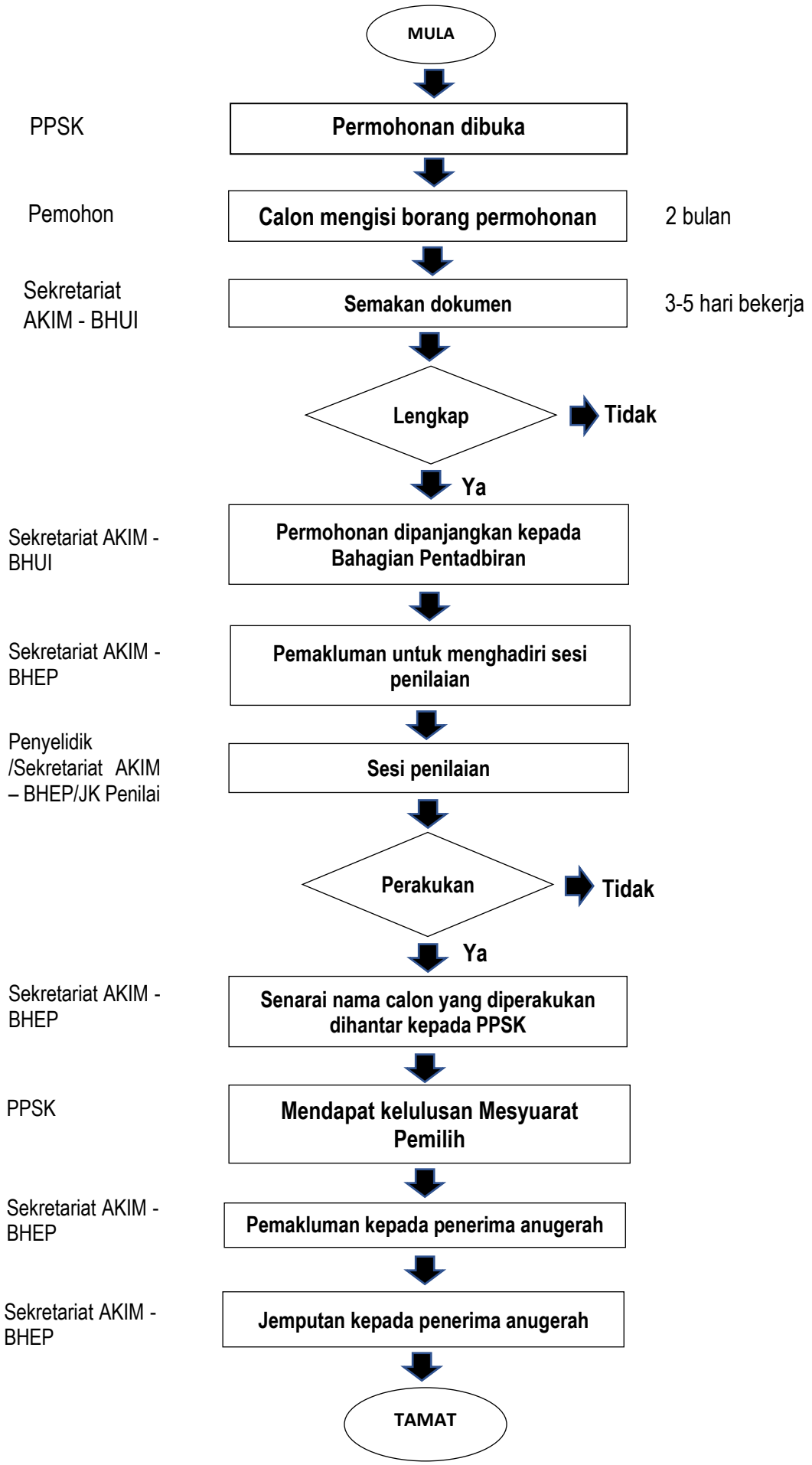LAMPIRAN B: CARTA ALIR PROSES KERJA AKIM